

Customer Story – Public Sector Shared Service

Customer

This service is to provide centralised business services for a major public sector client. Each entity can utilise these central services and therefore avoid duplication of resources, associated recruitment costs and skill shortages. The multi-year project is to provide functional, technical and change management Oracle Cloud skills to implement, build and transfer data from an on-premise installation to the Oracle Cloud. This huge transformation is managed using PRINCE2. Governance is in place with fortnightly project boards and RAG status reporting covering both risk and issue logs. Escalation routes are clearly defined within this complex environment.

This is one of the largest Oracle Cloud implementations currently in the UK. eKal provide the Functional, Technical and Change Management workstreams to ensure these three main pillars of the Programme are delivered to quality, time and budget. We are also responsible for the Data Migration workstream, ensuring all data from legacy eBS is extracted, transformed, loaded and reconciled into Oracle Cloud Financials.

We also supplement the teams for Oracle Integration Cloud (Oracle Infrastructure Cloud), development and integrations, application security and Order to Cash.

This project is due to be delivered in phases across the next three years, with organisations migrating every six months.

Challenge

There is complexity due to the large number of suppliers and integration points. The overall change programme is crucial to ensure that staff are engaged and that the maximum benefit can be achieved from the new technology and updated businesses processes.

Solution

A key benefit is that we are external and can bring best practice from cross industry to make an impact. Our team are well experienced Oracle specialists who work well within the extended delivery team.

Outcomes

Existing eBS users will now be able to transfer smoothly across to the Cloud and its associated benefits.