Customer Story – Food manufacturer

Customer

Our customer is one of the UK's largest food businesses supplying chicken and turkey to the nation's supermarkets and restaurants. The company own and manage every part of the supply chain; from feed mills and farms through to processing, packaging and distribution.

Challenge

As part of a programme to modernise the business and adopt Oracle Cloud Financial and Procurement, our client needed help and expertise with their segregation of duties (SOD). The challenge was to design and implement a robust, flexible solution that would allow our client to carefully manage their SOD as well as accommodate future growth and inclusion of new Oracle modules. One of the key design considerations was to ensure the design protected the business and that there was no unilateral requesting and approving.

The project involved working closely with the key customer stakeholders to really understand the business challenge and ensure eKal's solution met their business needs.

Solution

Working with the client team, we designed and implemented cross functional Oracle roles that reflected the key business processes. These were thoroughly tested and documented. eKal designed and implemented a new roles matrix that allows for future additional roles to be easily added.

Outcomes

The new matrix was ready and verified by the client in good time ahead of their planned go-live.

Quote

"the team at eKal Solutions were very knowledgeable and quickly understood the requirements of the project. We were very pleased with the outcome of this piece of consultancy".